Residential Recycling and Refuse Service Guide

Effective January 1, 2022, all California residences, multifamily complexes, and businesses will be required to separate organic waste from the trash and participate in an organics collection program per State Senate Bill (SB) 1383, California's Short-Lived Climate Pollutant Reduction Strategy.



Organics consist of food waste and green or yard waste. SB 1383 was passed in an effort to divert organics from our landfills to help further reduce greenhouse gas emissions that contribute to global climate change. Every 2½ tons of food rescued

is the equivalent of taking 2 million cars off the road for a year. Furthermore, 1 in 4 children go hungry in California. SB 1383 sets a goal of 20% edible food recovery for large commercial generators which helps to ensure we redirect perfectly edible food that is currently being thrown away to feed Californians who are food insecure. Depending on your household type, Waste Management will collect your organic waste and transport it to a facility to be converted into energy or into a nutrient-rich compost to nourish soil and plants.

For more information about this new Senate Bill, visit calrecycle.ca.gov/organics/slcp.

California SB 1383

How to Use Your Kitchen Food Waste Pail and Organics Container

In January 2022, Waste Management will provide each residence with a Food Waste Recycling Pail to help you start separating your food waste at home.

In this pail, you can place your food scraps and minimal amounts of food-soiled paper (please refer to the "What Goes Where" section for the complete list of accepted items). Once ready, your pail should be emptied directly into your organics cart, along with your green/landscaping waste, so that it can be collected on your service day.







FAQs about Organics Recycling

- Q: I do not produce organic waste; I compost at home. Can I opt out of the program?
- A: No, this is a mandatory service per State Senate Bill 1383.
- Q: Will I be receiving a fourth cart to separate food waste?
- A: No, food waste will be co-mingled with the green waste in the organics cart. For those customers who currently have only a trash and recycling cart, you will be receiving a third cart for organics collection.
- Q: Can I request a smaller collection container?
- **A:** To request a change in size, please contact WM Customer Service.

- Q: Can I place plastic bags in my organics container?
- A: Please do not place bags inside the organics cart. If you choose to collect your organic waste inside a bag, please empty the bag directly into your organics cart and discard the bag into the trash container.
- Q: Can I place compostable or biodegradable products in my organics container?
- **A:** Unfortunately, these products often do not break down at industrial composting facilities currently. At this time, we ask that you please do not place these products in your organics container.

What Goes Where

Food Waste/Organics Cart



Tips and Tricks for Keeping Your Organics Container Clean and Fresh

- Empty out, rinse, and dry your kitchen pail daily.
- You may line your pail and organics container with a piece of paper or paper napkin to absorb any liquids and food waste.
- Consider lining your organics container with a layer of green waste before placing your food waste inside.



- Consider buying a charcoal filter for your organics bin to mitigate odors.
- Keep your food scraps in the fridge or freezer and empty it directly into the organics cart on your service day to minimize odors.

Recycle Right and Avoid Contamination

Have you ever heard the phrase, "one bad apple spoils the bunch"? The same is true for recycling, where any item that is not recyclable can potentially spoil an entire batch of otherwise good material. Please do not dispose of any trash, furniture, bulky items, food waste, green waste, plastic liners/film, Styrofoam, clothing or textiles, propane tanks, electronic items, or any non-recyclable material into the recycling container as this will be considered contamination.

In addition, new SB 1383 requires proper usage of all three containers, meaning no organic waste or recycling in the trash. Be sure to follow this "What Goes Where" guide to also ensure you do not contaminate your organics container or trash container with unacceptable items.

Visit wm.com/recycle-right or home.wm.com/laguna-beach for 24/7 access to recycling education, resources, and support.

Recycling Cart



are loose, clean, and dry before placing in the recycling cart!

Paper

- Newspaper
- Paper
- Cardboard
- Paper Envelopes
- Junk Mail
- Magazines/Catalogs
- Phone Books
- Paper Bags
- Non-Metallic Wrapping Paper
- Cardboard

Metal and Glass

- Aluminum Cans
- Tin Cans (Canned Vegetables and Soup)
- Steel Cans
- Glass Bottles (Wine, Liquor, Juice)
- Glass Food Jars (Condiments)

Plastics

- Plastic Bottles (Water, Juice, Soda)
- Plastic Jugs (Milk and Juice)
- Plastic Jars (Condiments)
- Plastic Containers/Tubs



Trash Cart



The trash cart is for household waste that cannot be recycled.

Carts must not be overfilled, and lids should be able to close. Material should be loosely packed so the carts will empty easily.

- Polystyrene Foam (Styrofoam Containers and Packaging)
- Non-Recyclable Plastics
- Plastic Utensils
- Wax-Coated Paper Cups
- Pet Waste/Diapers





Alternatives to Bagged Recyclables

Did you know plastic bags and film can tangle equipment at recycling facilities and jam the recycling line? This can pose a safety risk to workers who have to remove the material and slow down the recycling process.

If you collect your recyclables in a plastic bag, we recommend you empty them directly into your recycling container and leave the bag out. We encourage you to reuse the bag, opt for a paper bag instead of plastic, or visit plasticfilmrecycling.org to find a local drop off location specifically for plastic film recycling.

Safely Dispose of Household Hazardous Waste

At Your Door Special Collection

Electronics, Paint, Used Motor Oil, Household Batteries, Garden Chemicals, and Household Cleaners.

Waste Management makes it easy for Laguna Beach residents to dispose of and recycle home-generated materials safely, easily, and responsibly, at no charge.

The At Your Door Special Collection program provides residents with door-to-door collection service to remove hazardous and hard-to-recycle items one time each calendar year. Acceptable items are pesticides, household chemicals, sharps, electronics, batteries, fluorescent lamps, automotive products (including oil), paints, thinners, and dozens of other items that don't belong with other recyclables or regular curbside pickup - items that, if not handled properly, may be hazardous to people, pets, and the environment.

How Does It Work?

- Contact At Your Door Special Collection to place your request for a pick-up.
- Within days, you will receive a kit containing a heavy bag, bag tie, survey card, labels, a list of acceptable items, and instructions.
- Simply place your item(s) inside the bag and set it out on the collection date as agreed upon with the customer service representative.

Three Easy Ways to Schedule a Home Pick-Up

- 1 Go to www.wmatyourdoor.com
- 2 Email atyourdoor@wm.com
- 3 Call 1 (800) 449-7587 (Monday through Friday, 5:00 am to 5:00 pm)

Household Hazardous Waste Collection Centers



Laguna Beach residents may also choose to dispose of their Electronic, Universal Waste, and Household Hazardous Waste at County of Orange Household Hazardous Waste Collection Centers at no charge to Orange County residents.

Visit www.oclandfills.com or call (714) 834-6752 for more information.

Drop-Off Locations for Recycling of Household Batteries, Tubes and Compact Fluorescent Lamps (CFLs)

The City of Laguna Beach offers free recycling of household batteries, tubes, and fluorescent lamps. These items should not be placed in your regular trash bins and should be properly recycled. Simply deposit your batteries and CFLs and tubes into the recycling buckets and boxes at the following locations:

For Batteries Only

Laguna Beach City Hall

505 Forest Avenue

Visit lagunabeachcity.net for business hours. A battery bucket is available near the permit counter.

For Batteries and Compact Fluorescent Lamps

Community and Suzi Q Center

380 Third Street

For Batteries. Compact Fluorescent Lamps, and Tubes

Coast Hardware

240 Broadway

Ganahl Lumber

1765 Laguna Canyon Road

Mail-Back Kits for Safe Disposal of Needles and Sharps

Laguna Beach residents may obtain a mail-back kit at the participating pharmacy below. The Sharps Disposal By Mail System includes a specially-designed Sharps container and a postage-prepaid shipping container ensuring residents' sharps will be delivered safely by the U.S. Postal Service to a certified medical waste facility, where it will be destroyed. The first kit is FREE and two additional kits require a co-pay.

Kits are available at CVS Pharmacy, located at 30842 S. Coast Hwy • (949) 499-2277

For additional locations, visit lagunabeachcity.net.

Holiday Schedule

Waste collection does not occur on:

New Year's Day **Memorial Day** 4th of July

Labor Day Thanksgiving Day Christmas Day

Residential collection service will be delayed one day following these listed holidays. If a holiday falls on a Saturday or Sunday, there will be no delay.

Annual Events

For all annual events, please visit lagunabeachcity.net or contact Waste Management Customer Service for upcoming events and further details.



Electronic, Universal & Household Hazardous Waste

Once a year, Waste Management will host a free, drive-through

community event for Laguna Beach residents to drop off electronic, universal, and household hazardous waste. Acceptable items include unwanted paint, batteries, CFL bulbs, electronic waste like televisions, computers, printers, keyboards, DVD players, and more!

Document Shredding

Once a year, Waste Management will host a free, drive-through document shredding event for Laguna Beach residents. There is a limit of 10 banker size boxes or 10 (13-gallon) plastic bags per carload or until trucks reach capacity.

Compost Workshops

Four times a year, Waste Management will host a free compost workshop for Laguna Beach residents. Discounted compost bins will be available for purchase



for residents who attend the workshops.

To access video tutorials for Backyard Composting and Worm Composting, visit **home.wm.com/laguna-beach** and click the link under "Helpful Resources".

Annual Spring Compost Giveaway

Waste Management will host an annual, free compost giveaway event for Laguna Beach residents each Spring.

This is a self-service event, so residents are welcome to bring their own shovel and container to fill with fresh, healthy compost for their garden.

Recycling and Diversion Programs

Participate in the following diversion programs to reduce your trash.



Laguna Beach residents are provided free bulky item collections three times each calendar year. Bulky items include large, hard-to-handle household items such as furniture, appliances, and electronic waste. Up to ten items may be collected per time at no charge. Laguna Beach residents may request additional collection for a charge. Bulky item collection is a special service and is collected separately from the automated cart program.

Laguna Beach residents should call Waste Management Customer Service at least 48 hours in advance of their collection day to schedule a pick-up.

Leaf Collection Program

From October 1 through February 28, Laguna Beach residents may participate in Waste Management's Leaf Collection program. Residents may place unlimited amounts of leaves inside tied plastic green waste bags at the curb alongside your green waste cart.

Holiday Tree Recycling

Annually, Waste Management will collect and recycle holiday trees for the first three weeks following December 25th.

To participate, please place trees at the curb on your regular collection day. Trees taller than six feet must be cut in half. Remove all decorations, including tinsel, lights, ornaments, and tree stands.

Please note that flocked trees will be collected but cannot be recycled.
Plastic or faux trees should be placed in your trash if under six feet in length or scheduled for a bulky item pick-up.



Weekly Collection Service

Automated Cart Services

Residential waste collection is provided once each week. Use the wheeled carts supplied by Waste Management for your automated collection services. Separate carts are utilized for trash, recyclables, and organics. The standard cart size offered is 95 gallons.

Call Waste Management Customer Service if one of your carts is not fitting your needs, is damaged or broken. Please have your current cart size available.

Special Services

Customers with disabilities who are unable to take their wheeled carts to the designated collection location can contact Waste Management Customer Service to request special assistance at no additional charge.

Billing Information

Charges for residential collection services will be billed by the City of Laguna Beach annually and are included with the property taxes. If you move from your current address, please leave the containers for the next resident.

Additional Carts

If needed, contact Waste Management Customer Service to obtain an additional cart. Customers may request two further additional recycling and two additional green waste carts at no charge. Additional fees apply for extra trash carts and/or additional recycling and organic waste carts.

New State-Mandated Cart Color Requirements (Senate Bill 1383)

Per SB 1383, all waste collection containers will have consistent color requirements throughout the state by January 1, 2036. You may see new cart colors throughout your community as your current carts reach the end of their useful life.

Other Disposal Options

Temporary Bin Service

Having an event? Remodeling the house? All of these jobs call for more than your average trash service depending on the size of your project. A variety of options are available. For smaller jobs, you may order a temporary collection bin that is 3 cubic yards. For larger jobs, temporary roll-off containers are available in 10 cubic yards, 25 cubic yards, and 40 cubic yards. For pricing and ordering information, please contact Waste Management Customer Service.

Bagster® Bag

When a dumpster is too large and trash bags won't cut it, this innovative solution is tough enough to hold your renovation project and cleanout debris.

How does it work?

- 1 Buy the Bagster® Bag at your local home improvement store. For pricing and ordering information, please call 1.877.789.BAGS or visit **thebagster.com.**
- 2 Fill your Bagster® bag with up to 3,300 pounds of debris or waste. All Bagster bags must be placed on your property, be at least 5 feet away from any structure or vehicle, and be clear of any overhead wires or structures.
- 3 Schedule your collection online at **thebagster.com** or call 1.877.789.BAGS.

Customers with utility lines will not be able to utilize this service. Please contact the WM customer service at (949) 642-1191 for alternative service options.

The new containers will have a black body with a black lid for trash, a blue lid for recycling, and a green lid for organics (both green waste and food waste). Please note, this process will occur gradually over time and not all containers will be the new cart colors.

To learn what should be placed in each cart type, please refer to the What Goes Where section on the previous pages.





New Cart Colors

Food Waste/Organics Cart



Senate Bill 1383

Trash Cart



RECYCLING GUIDE for your home



ALWAYS RECYCLE



GLASS BOTTLES & JARS



PLASTIC BOTTLES & CONTAINERS



FOOD & BEVERAGE CANS





FLATTENED CARDBOARD & PAPER BAGS



MAGAZINES, NEWSPAPERS & PHONE BOOKS







DO NOT INCLUDE



FOODS OR LIQUIDS



HAZARDOUS WASTE



ELECTRONICS OR SMALL APPLIANCES



BEDDING OR CLOTHING



RUGS, CARPETS OR FURNITURE



PROPANE TANKS



DIAPERS OR PET WASTE



POLYSTYRENE OR NON-RECYCLABLE PLASTIC



FOOD-SOILED PAPER PRODUCTS, **TISSUES OR CARDBOARD**



GARDEN HOSES, TIRES, **AUTO PARTS OR SCRAP METAL**



CONCRETE, WOOD OR CONSTRUCTION DEBRIS





CO-MINGLED ORGANIC WASTE RECYCLING



MEAT, FISH & POULTRY



FRUITS & VEGETABLES



GRASS & YARD CLIPPINGS



EGGSHELLS



CHEESE & DAIRY PRODUCTS



LEAVES & SMALL BRANCHES



BREAD, PASTA, RICE & GRAINS



COFFEE GROUNDS, FILTERS & TEA BAGS



PLATE SCRAPINGS & MINIMAL AMOUNTS OF FOOD SOILED PAPER

DO NOT INCLUDE





GLASS & METAL



SILVERWARE & DISHWARE



PLASTIC, BIODEGRADABLE & COMPOSTABLE BAGS



FOOD PACKAGING MATERIAL

