

# CITY OF LAGUNA BEACH Multi-Family Recycling and Refuse Service Guide

**Effective January 1, 2022, all California residences, multi-family complexes, and businesses will be required to separate organic waste from the trash and participate in an organics collection program per State Senate Bill (SB) 1383, California's Short-Lived Climate Pollutant Reduction Strategy.**



Organics consist of food waste and green or yard waste. SB 1383 was passed in an effort to divert organics from our landfills to help further reduce greenhouse gas emissions that contribute to global climate change. Every 2½ tons of food rescued

is the equivalent of taking 2 million cars off the road for a year. Furthermore, 1 in 4 children go hungry in California. SB 1383 sets a goal of 20% edible food recovery for large commercial generators which helps to ensure we redirect perfectly edible food that is currently being thrown away to feed Californians who are food insecure. Depending on your household type, WM will collect your organic waste and transport it to a facility to be converted into energy or into a nutrient-rich compost to nourish soil and plants.

**For more information about this new Senate Bill, visit [calrecycle.ca.gov/organics/slcp](https://calrecycle.ca.gov/organics/slcp).**

# California SB 1383

**WM thanks you for recycling right and complying with state recycling mandates.**

## How to Use Your Kitchen Food Waste Pail and Organics Container

**WM will coordinate with each multi-family Property Manager to supply a food waste pail for each dwelling unit to help you start separating your food waste at home.**

In this pail, you can place your food scraps and minimal amounts of food-soiled paper (please refer to the "What Goes Where" section for the complete list of accepted items).



Once ready, your pail should be emptied directly into your property's WM organics collection container for service. Your pail is for in-home use only. Please do not place your pail curbside for service.

## Tips and Tricks for Keeping Your Organics Container Clean and Fresh

- Empty out, rinse, and dry your kitchen pail regularly.
- You may line your pail and organics container with a piece of paper or paper napkin to absorb any liquids and food waste.
- Consider buying a charcoal filter for your organics container to mitigate odors.
- Keep your food scraps in the fridge or freezer and empty it directly into the organics cart on your service day to minimize odors.

## Recycle Right and Avoid Contamination

Have you ever heard the phrase, "one bad apple spoils the bunch"? The same is true for recycling, where any item that is not recyclable can potentially spoil an entire batch of otherwise good material. **Please do not dispose of any trash, furniture, bulky items, food waste, green waste, plastic liners/film, Styrofoam, clothing or textiles, propane tanks, electronic items, or any non-recyclable material into the recycling container** as this will be considered contamination.

In addition, new SB 1383 requires proper usage of all three containers, meaning no organic waste or recycling in the trash. Be sure to follow this "What Goes Where" guide to also ensure you do not contaminate your organics container or trash container with unacceptable items.

Visit [wm.com/recycle-right](https://wm.com/recycle-right) or [business.wm.com/laguna-beach](https://business.wm.com/laguna-beach) for 24/7 access to recycling education, resources, and support.

**WM Customer Service**  
**(949) 642-1191**  
**[lagunabeach@wm.com](mailto:lagunabeach@wm.com)**  
**[business.wm.com/laguna-beach](https://business.wm.com/laguna-beach)**

# What Goes Where

## Co-mingled Food Waste & Green Waste Container



### Acceptable Items

- Meat, Fish, Poultry
- Dairy Products
- Fruits and Vegetables
- Bread, Pasta, Rice, Grains
- Eggshells
- Plate Scrapings
- Food Soiled Paper/  
Paper Napkins
- Grass
- Leaves/Tree Branches
- Shrubs/Brush
- Plants/Weeds
- Garden Trimmings
- Sawdust

### Unacceptable Items

- Silverware/Dishware
- Glass, Metal, and Rubber
- Food Packaging Material
- Plastic Bags and Containers
- Compostable or Biodegradable Products and Bags
- Animal Waste
- Soil or Rocks



## Food Waste Only Container



**Please utilize this container for food waste products only.  
Do not include any glass products or cleaning products.**

### Acceptable Items

- Meat, Fish, Poultry
- Dairy Products
- Fruits and Vegetables
- Bread, Pasta, Rice, Grains
- Eggshells, Seafood Shells
- Plate Scrapings
- Food-Soiled Paper/  
Paper Napkins

### Unacceptable Items

- Silverware/Dishware
- Glass, Metal, and Rubber
- Food Packaging Material
- Polystyrene Products
- Aluminum Foil or Foil-lined Food Wrap
- Green Waste/Landscaping Material





# Recycling Container



**Make sure recyclables are loose, clean, and dry before placing in the recycling bin!**

## Paper

- Newspaper
- Paper
- Cardboard
- Paper Envelopes
- Junk Mail
- Magazines/Catalogs
- Phone Books
- Paper Bags
- Non-Metallic Wrapping Paper
- Cardboard

## Metal and Glass

- Aluminum Cans
- Tin Cans (Canned Vegetables and Soup)
- Steel Cans
- Glass Bottles (Wine, Liquor, Juice)
- Glass Food Jars (Condiments)

## Plastics

- Plastic Bottles (Water, Juice, Soda)
- Plastic Jugs (Milk and Juice)
- Plastic Jars (Condiments)
- Plastic Containers/Tubs



# Trash Container



**Bins must not be overfilled, and lids should fully close.**

**The trash cart is for household waste that cannot be recycled.**

Carts must not be overfilled, and lids should be able to close. Material should be loosely packed so the carts will empty easily.

- Polystyrene Foam (Styrofoam Containers and Packaging)
- Non-Recyclable Plastics
- Plastic Utensils
- Wax-Coated Paper Cups
- Pet Waste/Diapers
- Garden Hoses



## Alternatives to Bagged Recyclables

Did you know plastic bags and film can tangle equipment at recycling facilities and jam the recycling line? This can pose a safety risk to workers who have to remove the material and slow down the recycling process.

If you collect your recyclables in a plastic bag, we recommend you empty them directly into your recycling container and leave the bag out. We encourage you to reuse the bag, opt for a paper bag instead of plastic, or visit [plasticfilmrecycling.org](http://plasticfilmrecycling.org) to find a local drop off location specifically for plastic film recycling.

# Safely Dispose of Household Hazardous Waste

## At Your Door Special Collection

**Electronics, Paint, Used Motor Oil, Household Batteries, Garden Chemicals, and Household Cleaners.**

WM makes it easy for Laguna Beach residents to dispose of and recycle home-generated materials safely, easily, and responsibly, at no charge.

The **At Your Door Special Collection** program provides residents with door-to-door collection service to remove hazardous and hard-to-recycle items one time each calendar year. Acceptable items are pesticides, household chemicals, sharps, electronics, batteries, fluorescent lamps, automotive products (including oil), paints, thinners, and dozens of other items that don't belong with other recyclables or regular curbside pickup – items that, if not handled properly, may be hazardous to people, pets, and the environment.

### How Does It Work?

- Contact At Your Door Special Collection to place your request for a pick-up.
- Within days, you will receive a kit containing a heavy bag, bag tie, survey card, labels, a list of acceptable items, and instructions.
- Simply place your item(s) inside the bag and set it out on the collection date as agreed upon with the customer service representative.

### Three Easy Ways to Schedule a Home Pick-Up

- 1 Go to **[www.wmatyourdoor.com](http://www.wmatyourdoor.com)**
- 2 Email **[atyourdoor@wm.com](mailto:atyourdoor@wm.com)**
- 3 Call 1 (800) 449-7587 (Monday through Friday, 5:00 am to 5:00 pm)

## Household Hazardous Waste Collection Centers



Laguna Beach residents may also choose to dispose of their Electronic, Universal Waste, and Household Hazardous Waste at County of Orange Household Hazardous Waste Collection Centers at no charge to Orange County residents.

Visit **[www.oclandfills.com](http://www.oclandfills.com)** or call (714) 834-6752 for more information.

## Drop-Off Locations for Recycling of Household Batteries, Tubes and Compact Fluorescent Lamps (CFLs)

The City of Laguna Beach offers free recycling of household batteries, tubes, and fluorescent lamps. These items should not be placed in your regular trash bins and should be properly recycled. Simply deposit your batteries and CFLs and tubes into the recycling buckets and boxes at the following locations:

### For Batteries Only

#### Laguna Beach City Hall

- 505 Forest Avenue

Visit **[lagunabeachcity.net](http://lagunabeachcity.net)** for business hours. A battery bucket is available near the permit counter.



### For Batteries and Compact Fluorescent Lamps

#### Community and Suzi Q Center

- 380 Third Street

### For Batteries, Compact Fluorescent Lamps, and Tubes

#### Coast Hardware

- 240 Broadway

#### Ganahl Lumber

- 1765 Laguna Canyon Road



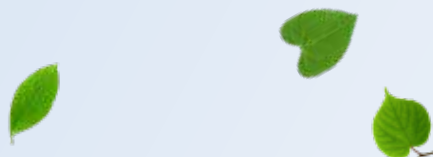
## Mail-Back Kits for Safe Disposal of Needles and Sharps

Laguna Beach residents may obtain a mail-back kit at the participating pharmacy below. The Sharps Disposal By Mail System includes a specially-designed Sharps container and a postage-prepaid shipping container ensuring residents' sharps will be delivered safely by the U.S. Postal Service to a certified medical waste facility, where it will be destroyed. The first kit is FREE and two additional kits require a co-pay.

### Kits are available at CVS Pharmacy,

located at 30842 S. Coast Hwy • (949) 499-2277

For additional locations, visit **[lagunabeachcity.net](http://lagunabeachcity.net)**.





# Annual Events

For all annual events, please visit [lagunabeachcity.net](http://lagunabeachcity.net) or contact **WM Customer Service** for upcoming events and further details.



## Electronic, Universal & Household Hazardous Waste

Once a year, WM will host a free, drive-through community event for

Laguna Beach residents to drop off electronic, universal, and household hazardous waste. Acceptable items include unwanted paint, batteries, CFL bulbs, electronic waste like televisions, computers, printers, keyboards, DVD players, and more!

## Document Shredding

Once a year, WM will host a free, drive-through document shredding event for Laguna Beach residents. There is a limit of 10 banker size boxes or 10 (13-gallon) plastic bags per carload or until trucks reach capacity.

## Compost Workshops

Four times a year, WM will host a free compost workshop for Laguna Beach residents. Discounted compost bins will be available for purchase for residents who attend the workshops.



To access video tutorials for Backyard Composting and Worm Composting, visit [home.wm.com/laguna-beach](http://home.wm.com/laguna-beach) and click the link under "Helpful Resources".

## Annual Spring Compost Giveaway

WM will host an annual, free compost giveaway event for Laguna Beach residents each Spring.

This is a self-service event, so residents are welcome to bring their own shovel and container to fill with fresh, healthy compost for their garden.

# Recycling and Diversion Programs

Participate in the following diversion programs to reduce your trash.



## Bulky Item Collection Services

Laguna Beach residents are provided free bulky item collections three times each calendar year. Bulky items include large, hard-to-handle household items such as furniture, appliances, and electronic waste. Up to ten items may be collected per time at no charge. Laguna Beach residents may request additional collection for a charge. Bulky item collection is a special service and is collected separately from the automated cart program.

Laguna Beach residents should call WM Customer Service at least 48 hours in advance of their collection day to schedule a pick-up.

## Holiday Tree Recycling

Annually, WM will collect and recycle holiday trees for the first three weeks following December 25th.

To participate, please place trees at the curb on your regular collection day. Trees taller than six feet must be cut in half. Remove all decorations, including tinsel, lights, ornaments, and tree stands.

Please note that flocked trees will be collected but cannot be recycled. Plastic or faux trees should be placed in your trash if under six feet in length or scheduled for a bulky item pick-up.



# Holiday Schedule

Waste collection does not occur on:

**New Year's Day**  
**Memorial Day**  
**4th of July**

**Labor Day**  
**Thanksgiving Day**  
**Christmas Day**

# WM Laguna Beach-Specific Webpage

Take a moment to visit [business.wm.com/laguna-beach](https://business.wm.com/laguna-beach) where residents have 24/7 access to Laguna Beach resident-specific service information such as acceptable and non-acceptable items, special programs and services, updates on upcoming events, and our holiday schedule.



We also have numerous helpful resources, such as service guides, home composting video tutorials, information about state recycling laws, and more!

## Recycling Assistance

The City of Laguna Beach and WM are proud to offer businesses and multi-family properties technical assistance and educational materials for recycling and organic recycling services to help ensure your property is compliant with State mandates.

Property managers may contact our local Laguna Beach Recycling Coordinator at [LBRecycling@wm.com](mailto:LBRecycling@wm.com) for assistance with setting up a successful recycling program for multi-family properties and tenants.

Our Recycling Coordinator can provide education and training materials and assist with right-sizing services to help maximize diversion results.



## Container Service Reminders

- 1. Place all material in the appropriate container and ensure the lid is completely closed.**

Please refer to the "What Goes Where" section on pages 2 and 3 of this guide for acceptable and unacceptable materials.

- 2. Secure lightweight items that are placed in the trash.**

Small, light-weight items such as polystyrene foam should be placed in a trash bag. When these are left loose, they can be carried by the wind during automated collection service, creating a litter problem in your neighborhood.

For items such as shredded paper which may be placed in the recycling bin, avoid using plastic bags. Instead opt for a paper bag or a small cardboard box.



- 3. Do not overfill the container.**

All materials should fit inside with the lid fully closed. The surrounding area of your container should also be free of any debris.

Eliminating excess materials decreases litter, reduces storm water pollution, prevents animal hazards, and also helps keep our drivers safe.

Avoid overage charges for your property by ensuring all waste fits inside the bin with the lid closed and that all boxes are broken down.

In addition, ensure services are set at an appropriate level. If there is occasional excess waste, property management may contact WM Customer Service to schedule an extra pick-up.

# RECYCLING GUIDE

for your home



## ALWAYS RECYCLE



GLASS BOTTLES & JARS



PLASTIC BOTTLES  
& CONTAINERS



FOOD & BEVERAGE CANS



MAGAZINES, NEWSPAPERS  
& PHONE BOOKS



OFFICE PAPER  
& JUNK MAIL



FLATTENED CARDBOARD  
& PAPER BAGS

Keep  
recyclables  
loose and dry  
in your cart



## DO NOT INCLUDE



FOODS OR LIQUIDS



HAZARDOUS WASTE



ELECTRONICS OR SMALL  
APPLIANCES



BEDDING OR CLOTHING



RUGS, CARPETS OR FURNITURE



PROPANE TANKS



DIAPERS OR PET WASTE



POLYSTYRENE OR  
NON-RECYCLABLE PLASTIC



FOOD-SOILED PAPER PRODUCTS,  
TISSUES OR CARDBOARD



GARDEN HOSES, TIRES,  
AUTO PARTS OR SCRAP METAL



CONCRETE, WOOD  
OR CONSTRUCTION DEBRIS





## FOOD WASTE RECYCLING



MEAT, FISH & POULTRY



FRUITS & VEGETABLES



Your food waste  
will be recycled  
into renewable  
energy or  
nutrient-rich  
compost



EGGSHELLS & SEAFOOD SHELLS



CHEESE & DAIRY PRODUCTS



BREAD, PASTA, RICE & GRAINS



COFFEE GROUNDS,  
FILTERS & TEA BAGS



PLATE SCRAPINGS & MINIMAL  
AMOUNTS OF FOOD SOILED PAPER

**DO NOT  
INCLUDE**



GLASS & METAL



CLEANING PRODUCTS



SILVERWARE & DISHWARE



FOOD PACKAGING MATERIAL