

Section 3.B(2)(k) of the Class Claims Settlement Agreement covering the period from January 1, 2022 through December 31, 2022:

1. The number of denials of reasonable accommodation request by the ASL

There has been one (1) denial during this period.

2. The number of complaints made to the ADA Coordinator concerning the accessibility of the ASL

There have been two (2) complaints concerning the accessibility of the ASL.

3. The number of appeals to the ADA Coordinator from the denial of reasonable accommodation requests

There have been no appeals to the ADA Coordinator during this time.

4. The outcome of the appeals to the ADA Coordinator

There have been no appeals to the ADA Coordinator during this time.

5. The outcome of complaints to the ADA Coordinator

One (1) complaint was denied as the request was not related to a disability.
One (1) complaint resulted in alternative accommodations offered.

6. The number of appeals from the decision of the ADA Coordinator to the City Manager regarding complaints

There have been no appeals to the City Manager given there have been no such appeals to the ADA Coordinator.

7. The outcome of the appeals from the decision of the ADA Coordinator to the City Manager regarding complaints

There have been no appeals to the City Manager given there have been no such appeals to the ADA Coordinator.