2ND QUARTER REPORT

Counter Service

Visitors 3,530 persons

Average Wait Time 16 mins 11 sec

Customer Satisfaction Survey

Very Satisfied Satisfied Not Satisfied Neither
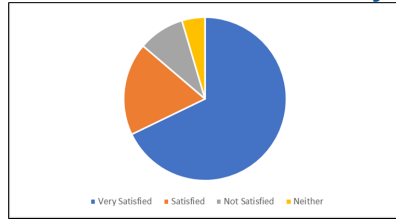
Total applications received during the second quarter, year comparison

PLANNING APPLICATIONS RECEIVED — 2022: 216, 2021: 120

Planning Decisions

- CC Appeals: 3
- CC Approval: 6
- PC Workshops: 0
- PC Recommendation to CC: 1
- PC Denials: 0
- PC Approvals: 7
- DRB Approvals: 26
- Admin DR Approvals: 25
- Admin CDP Approvals: 2

Building Division

Permits Issued: 432, Permits Finaled: 220, Plan Check Reviews: 465, Permits Active: 3313, Inspections: 2,086, BCE New Cases: 54, BCE Closed Cases: 51, BCE Open Cases: 452
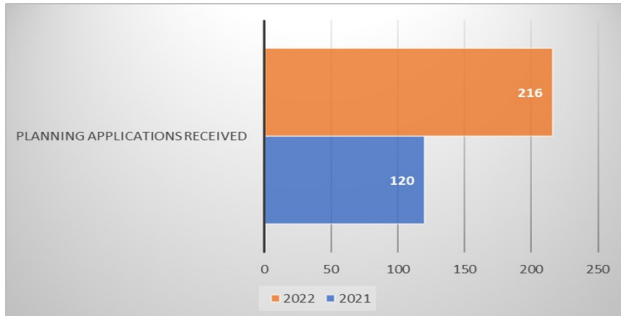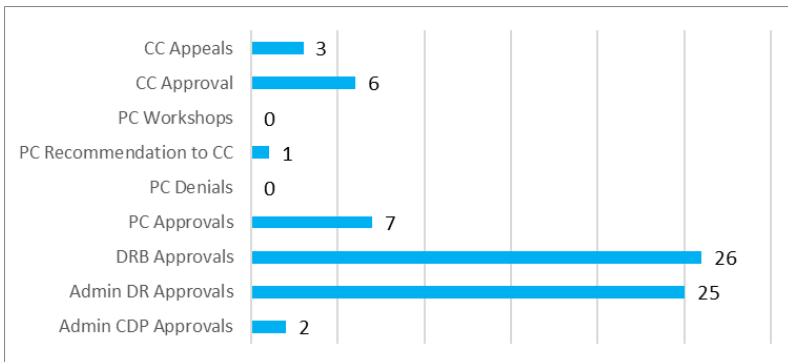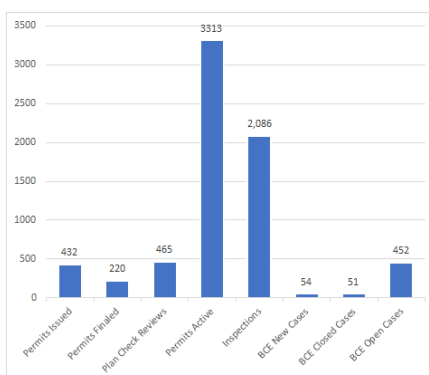
Community Development Highlights:

- The Planning Division revised and improved its project review procedures and has transitioned to electronic plans.
- The Planning Division significantly reduced the backlog of zoning plan checks with an average review time of less than 4 weeks.
- Housing Element certified by State Department of Housing and Community Development.
- ADU Ordinance and Appeal Procedure Ordinance certified by Coastal Commission.
- Made the switch to new permitting system (Energov) and received training.
- Completed recruitments for several positions, including Assistant Director and Senior Administrative Analyst.

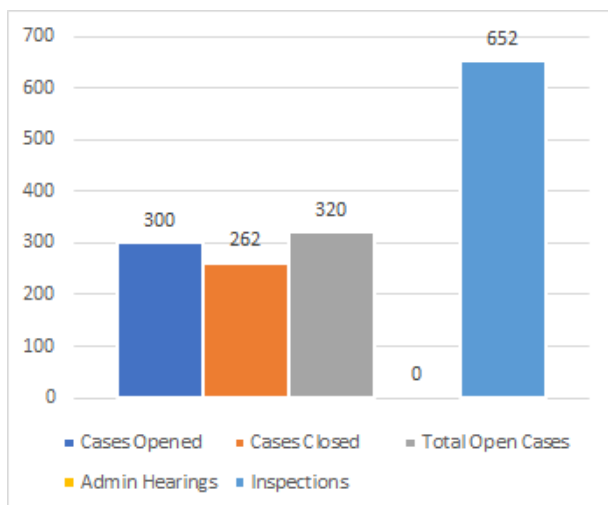## ADU Applications and Timing

Total ADU applications received: 42

Total ADU Building Permits Issued: 26

Average number of days to completion: 19.8

Code Enforcement Division

Real Property Reports

Applications 56

Completed   55

View Restorations and Trees