

City of Laguna Beach Commercial Recycling and Refuse Service Guide



California SB 1383

As of January 1, 2022, all California residences, multi-family complexes, and businesses are required to separate organic waste from the trash and participate in an organics collection

program in compliance with State Senate Bill (SB) 1383, California's Short-Lived Climate Pollutant Reduction Strategy.

Organics consist of food waste and green or yard waste. SB 1383 was passed in an effort to divert organics from our landfills to help further reduce greenhouse gas emissions that contribute to global climate change. Every 2½ tons of food rescued is the equivalent of taking 2 million cars off the road for a year. Furthermore, 1 in 4 children go hungry in California. SB 1383 sets a goal of 20% edible food recovery for large commercial generators which helps to ensure we redirect perfectly edible food that is currently being thrown away to feed Californians who are food insecure.

For more information about this Senate Bill, visit calrecycle.ca.gov/organics/slcp.

For a complete list of mandated Food Generators in the City and how to start a food recovery program, please visit the City of Laguna Beach website at lagunabeachcity.net/recycling.

Connect with WM Anytime, Anywhere on any Device



For Laguna Beach-specific information such as holiday schedules, special programs and services, and helpful resources, visit [Business.wm.com/laguna-beach](https://business.wm.com/laguna-beach).

You can also reach WM to schedule pickups, submit service requests, check the status of your service, and pay your bill all from the palm of our hand. Visit WM.com or download the **MyWM** App now!



WM Holidays

WM observes the following holidays:

New Year's Day	Labor Day
Memorial Day	Thanksgiving Day
4th of July	Christmas Day

Collection service will be delayed one day following these holidays. If a holiday falls on a Saturday or Sunday, there will be no delays.

Coming Soon!

Starting July 1, 2023, WM will begin breaking out the rates of each service separately for solid waste, recycling, and organics.



Additionally, the Yellow Bag program for food scraps recycling will be transitioned to cart collection service.

In preparation for the July 1, 2023 rate adjustment, WM will be offering all businesses personalized diversion planning sessions to help "right-size" service levels and ensure compliance with SB 1383 regulations. To schedule your session, please send an email to LBRecycling@wm.com.

If your business is not subscribed to all mandated programs (recycling and organics recycling) by July 1, 2023, and does not have a waiver on file, your business will be auto enrolled with the minimum service level for each required service.

To learn more about SB 1383 waivers available to you, please email LBRecycling@wm.com.



WM Customer Service

(949) 642-1191 • lagunabeach@wm.com • business.wm.com/laguna-beach



Recycling and Organics Programs: What Goes Where

Single Stream Recycling



Make sure recyclables are loose, clean, and dry before placing in the recycling bin!

Paper

- Newspaper
- Paper
- Cardboard
- Paper Envelopes
- Junk Mail
- Magazines/Catalogs
- Phone Books
- Paper Bags
- Non-Metallic Wrapping Paper
- Cardboard

Metal and Glass

- Aluminum Cans
- Tin Cans (Canned Vegetables and Soup)
- Steel Cans
- Glass Bottles (Wine, Liquor, Juice)
- Glass Food Jars (Condiments)

Plastics

- Plastic Bottles (Water, Juice, Soda)
- Plastic Jugs (Milk and Juice)
- Plastic Jars (Condiments)
- Plastic Containers/Tubs



New! SB 1383 Cart Collected Food Scraps

Starting July 1, 2023, the Yellow Bag program for food scraps recycling will be transitioned to cart collection service.

To help “right-size” service levels and ease the transition from the Yellow Bag Program to cart service, WM is offering personalized diversion planning sessions. To schedule your session please email LBRecycling@wm.com.

If you feel your business produces less than 20 gallons of organic waste each week, you may be eligible for an SB 1383 waiver. To learn more about SB 1383 waivers available to you, please email LBRecycling@wm.com.



A list of acceptable materials is included in this package and can be found digitally at business.wm.com/laguna-beach

Additional Commercial Services



Construction and Demolition Services



WM can tailor recycling programs to meet the needs of local developers and do-it-yourself projects.

Roll-off bins can be utilized for trash or recycling services, such as for construction and demolition (C&D) projects, construction debris, or other dumpster services.

Roll-Off Services

Commercial or industrial customers have the option to utilize roll-off services. Waste Management provides 10 cubic yard to 40 cubic yard bins, as well as specialized compactors.

Roll-off bins can be utilized for trash or recycling services, such as for construction and demolition (C&D) projects.

For service options, pricing and ordering information, please contact customer service at **(949) 642-1191** or lagunabeach@wm.com.

Special Services

WM offers a Scout or Push-Out Service for those businesses where a commercial trash truck may not be capable of accessing your location.

To have your businesses unique challenges evaluated by a professional, please contact LBrecycling@wm.com to schedule a one-on-one consultation.

Temporary Bin Service

No matter what the project size, we have a variety of service options available.

For smaller jobs, you may order an Insta-Bin, a temporary collection bin that is 3 cubic yards.

For larger jobs, WM offers temporary roll-off containers, which range in size from 10 cubic yards to 40 cubic yards. For pricing and ordering information, please contact Customer Service at **(949) 642-1191** or lagunabeach@wm.com.

3-yard
Insta-Bin



10-yard bin



40-yard bin



25-yard bin





Additional Diversion Programs

Please visit lagunabeachcity.net or contact WM Customer Service for upcoming events and further details.

Electronic, Universal & Household Hazardous Waste

Once a year, WM will host a free, drive-through community event for Laguna Beach residents and businesses to drop off electronic, universal, and household hazardous waste. Acceptable items include unwanted paint, batteries, CFL bulbs, electronic waste like televisions, computers, printers, keyboards, DVD players, and more!

Document Shredding

Once a year, WM will host a free, drive-through document shredding event for Laguna Beach residents and businesses. There is a limit of 10 banker size boxes or 10 (13-gallon) plastic bags per carload or until trucks reach capacity.

Green Business Certification



The City of Laguna Beach and WM offer a **FREE Green Business Program** designed to help businesses operate sustainably and receive public recognition for their efforts. Becoming a Certified Green Business means implementing

practices that reduce energy and water consumption, prevent pollution, divert waste from landfills, and create a cleaner, healthier environment for employees.

By participating in this program, not only will you help the environment and preserve valuable resources, you will also benefit from:

- Up to \$500 in rebates!
- Ongoing savings on energy, water, and waste bills
- A "green seal" to place on your door or window, website, and social media
- Recognition at a City of Laguna Beach Council Meeting

If you own or manage a business in Laguna Beach, you can apply for certification by registering at greenbusinessca.org or by contacting lisarydermoore@gmail.com.

Bulky Item Collection Services

Laguna Beach businesses are provided free bulky item collections three times each calendar year. Bulky items include large, hard-to-handle items such as furniture, appliances, and electronic waste. Up to ten items may be collected per pick-up at no charge. Laguna Beach businesses may request additional collection for a charge. Bulky item collection is a special service and is collected separately from the automated cart program.

Laguna Beach businesses should call WM Customer Service at least 48 hours in advance of their collection day to schedule a pick-up.



Holiday Tree Recycling

Annually, WM will collect and recycle holiday trees for the first three weeks following December 25th. To participate, please place trees at the curb on your regular collection day. Trees taller than six feet must be cut in half.

Remove all decorations, including tinsel, lights, ornaments, and tree stands.

Please note that flocked trees will be collected but cannot be recycled. Plastic or faux trees should be placed in your trash if under six feet in length or scheduled for a bulky item pick-up.

